

32

New Tickets (total)



33

Closed Tickets (total)

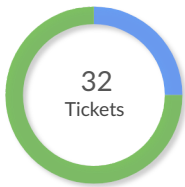


28

Backlog (average)



Traffic Analysis



Phone (8) Email (24)

Average Ticket Reply Time

First Response Time 04:37

Response Time 03:15

Resolution Time 125:08

0 hrs 200

Happiness Ratings

0%

0 Ratings

0% Good (0) 0% Okay (0) 0% Bad (0)

